May 12, 2020

Dear Personal Care Business,

Defiance County General Health District (DCGHD) is closely monitoring Coronavirus Disease 2019 (COVID-19). New Orders signed by Ohio Department of Health Director, Dr. Amy Acton, have required businesses to operate under specific mandates and best practices. Businesses shall follow these minimum level, sector specific requirements during operations.

DCGHD will be responsible for educating businesses on the sector specific guidelines, and will respond to concerns from consumers, employees, and the public. The impact of COVID-19 has caused unprecedented challenges for business owners.

Personal care services such as hair salons, barbershops, day spas, nail salons and tanning facilities may reopen on May 15. To ensure that these establishments operate in a safe manner, Governor DeWine’s Personal Services Advisory Group created a detailed list of guidance and best practices for personal care services to follow.

Business owners are encouraged to stay informed on up to date COVID-19 information by visiting the resources below. Enclosed with this letter is the current sector specific guidance for Hair Salons, Day Spas, Nail Salons, Barbershops, and Tanning Facilities regarding COVID-19, as well as a helpful resource page for businesses.

- The business sector specific guidance can be found at: [https://coronavirus.ohio.gov/responsiblerestartohio](https://coronavirus.ohio.gov/responsiblerestartohio)
- Ohio Department of Health: [https://coronavirus.ohio.gov](https://coronavirus.ohio.gov)
- County Updates, DCGHD: [https://defiancecohealth.org/coronavirus](https://defiancecohealth.org/coronavirus)
- Centers of Disease Control and Prevention: [https://cdc.gov/coronavirus](https://cdc.gov/coronavirus)

Please feel free to share this information with others. If you have any questions please contact us at Defiance County Health Department, 419-784-3818 or call the Ohio Department of Health COVID-19 call center at 1-833-427-5634.

Sincerely,

Jamie Gerken
Health Commissioner, Defiance County Health Department
May 13, 2020

Dear Body Art Business:

Defiance County General Health District (DCGHD) is closely monitoring Coronavirus Disease 2019 (COVID-19). New Orders signed by Ohio Department of Health Director, Dr. Amy Acton, have required businesses to operate under specific mandates and best practices. Businesses shall follow these minimum level, sector specific requirements during operations.

DCGHD will be responsible for educating businesses on the sector specific guidelines, and will respond to concerns from consumers, employees, and the public. The impact of COVID-19 has caused unprecedented challenges for business owners.

Personal care services such as hair salons, barbershops, day spas, nail salons, tanning facilities, tattoo services (body art), & body piercing services may reopen on May 15. To ensure that these establishments operate in a safe manner, Governor DeWine’s Personal Services Advisory Group created a detailed list of guidance and best practices for personal care services to follow.

Business owners are encouraged to stay informed on up to date COVID-19 information by visiting the resources below. Enclosed with this letter is the current sector specific guidance documents regarding COVID-19, as well as a helpful resource page for businesses.

- The business sector specific guidance can be found at: [https://coronavirus.ohio.gov/responsiblerestartohio](https://coronavirus.ohio.gov/responsiblerestartohio)
- Ohio Department of Health: [https://coronavirus.ohio.gov](https://coronavirus.ohio.gov)
- County Updates, DCGHD: [https://defiancecohealth.org/coronavirus](https://defiancecohealth.org/coronavirus)
- Centers of Disease Control and Prevention: [https://cdc.gov/coronavirus](https://cdc.gov/coronavirus)

Sanitarians will continue to conduct standard inspections according to the Ohio Administrative Code and Body Art licensing requirements. Please ensure a person-in-charge is at the establishment and is prepared to answer questions about safety, employee illness reporting, cleaning & sanitizing, COVID-19 implementations, etc.

Please share this information with employees that provide these services. If you have any questions please contact the Defiance County Health Department, 419-784-3818 or call the Ohio Department of Health COVID-19 call center at 1-833-427-5634.

Sincerely,

Jamie Gerken
Health Commissioner, Defiance County Health Department
May 14, 2020

Dear Personal Care Business,

Defiance County General Health District (DCGHD) is closely monitoring Coronavirus Disease 2019 (COVID-19). New Orders signed by Ohio Department of Health Director, Dr. Amy Acton, have required businesses to operate under specific mandates and best practices. Businesses shall follow these minimum level, sector specific requirements during operations.

DCGHD will be responsible for educating businesses on the sector specific guidelines, and will respond to concerns from consumers, employees, and the public. The impact of COVID-19 has caused unprecedented challenges for business owners.

Personal care services such as hair salons, barbershops, day spas, nail salons, massage therapy, and tanning facilities may reopen on May 15. To ensure that these establishments operate in a safe manner, Governor DeWine’s Personal Services Advisory Group created a detailed list of guidance and best practices for personal care services to follow.

Business owners are encouraged to stay informed on up to date COVID-19 information by visiting the resources below. Enclosed with this letter is the current sector specific guidance for Hair Salons, Day Spas, Nail Salons, Barbershops, and Tanning Facilities regarding COVID-19, as well as a helpful resource page for businesses.

- The business sector specific guidance can be found at: https://coronavirus.ohio.gov/responsiblerestartohio
- Ohio Department of Health: https://coronavirus.ohio.gov
- County Updates, DCGHD: https://defiancecohealth.org/coronavirus
- Centers of Disease Control and Prevention: https://cdc.gov/coronavirus

Please feel free to share this information with others. If you have any questions please contact us at Defiance County Health Department, 419-784-3818 or call the Ohio Department of Health COVID-19 call center at 1-833-427-5634.

Sincerely,

Jamie Gerken
Health Commissioner, Defiance County Health Department
Employees

- Ensure minimum of 6 feet between employees, if not possible, install barriers
  - Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
  - Facial coverings in the work setting are prohibited by law or regulation
  - Facial coverings are in violation of documented industry standards
  - Facial coverings are not advisable for health reasons
  - Facial coverings are in violation of the business’ documented safety policies
  - Facial coverings are not required when the employee works alone in an assigned work area
  - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual’s nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay home if symptomatic
- Require regular handwashing by employees
- Place hand sanitizers in high-contact locations
- Clean high-touch items after each use (e.g. carts, baskets)
- Wear gloves and dispose of gloves in between tasks in accordance with Centers for Disease Control and Prevention (CDC) glove removal guidance; if gloves cannot be worn, wash hands in between tasks in accordance with CDC handwashing guidance
- Dispose of single-use materials between clients
- Maintain accurate appointment and walk-in records including date and time of service, name of client, and contact information to assist in contact tracing
- Both oral and nose piercings are prohibited at this juncture given the risk of respiratory droplet transmission
- Continue to follow all guidelines in existing ORC and OAC for individual profession
  - OAC 4713
  - RC 4709 and RC 4713
  - TheseOhio Revised Code sections are the governing laws for Cosmetologists and Barbers, and set the overarching standards for requirements of sanitation and cleanliness in a licensee’s business
  - RC 3730
  - OAC 3701-9
  - These laws and rules govern tattoo and body piercings and include sterilization and disinfection procedures.
  - Additionally, the “Laws & Rules” tab on the Cosmetology and Barber Board’s website provides links and information pertaining to the rules and regulations of the industry
  - www.cos.ohio.gov

* Daily symptom assessments should include assessing for symptoms and taking your temperature with a thermometer and monitoring for fever. Per the CDC, symptoms include cough, shortness of breath, difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat, and new loss of taste or smell

Recommended Best Practices

- Group employees by shift to reduce exposure
- Wear eye protection when providing services in close proximity to client, when possible
- Launder work clothing daily and shower immediately upon returning home from the establishment
**Mandatory**

### Customers & Guests
- Ensure minimum 6 feet between customers
  - Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Specify hours for at-risk populations (e.g., elderly)
- Place hand sanitizers in high-contact locations
- Ask customers and guests not to enter if symptomatic
- Stagger entry of customers and guests
- Only clients will be allowed in the establishment for their service; unless client must be accompanied by a caregiver

### Physical Spaces
- Ensure minimum of 6 feet between people, if not possible, install barriers
  - Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Post social distancing signage and disinfect high-contact surfaces hourly
- Clean merchandise before stocking if possible
- Establish maximum capacity
- Discontinue all self-service refreshments
- Discontinue client use of product testers; switch to employee-only product handling
- Clean chairs and equipment before and after each use
- Discard magazines and other non-essential items in the waiting area that cannot be disinfected

### Confirmed Cases
- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact the local health department about suspected cases or exposures
- Shutdown area for deep sanitation if possible

### Recommended Best Practices
- Consider having customers wear face coverings at all times.
- Health questionnaire for symptoms at entry point
- Provide face coverings upon entry
- Where possible, accept customers by appointment only
- Increase availability for curb-side pickup
- Consider suspending return policies
- Schedule appointments with adequate time in between appointments to reduce the number of clients in the establishment
- Ask clients to wait outside in their vehicle or, if not possible, at the entrance of the business with at least six feet between clients until their scheduled appointment

- Close once a week for deep cleaning
- Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers)
- Use contact-less payments where possible
- Increase capacity for delivery and curb-side pickup
- Post visible and appropriate signage to communicate to the client that thorough sanitation procedures are in place, and that service will not be provided to clients exhibiting symptoms of COVID-19. Signage to be created, in consultation with the Ohio Department of Health, and distributed to licensees by the Cosmetology and Barber Board

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing

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**Revised 5/13**
COVID-19
Responsible Protocols
FOR GETTING OHIO BACK TO WORK

GUIDING PRINCIPLES

1. Protect the health of employees, customers and their families
2. Support community efforts to control the spread of the virus
3. Lead in responsibly getting Ohio back to work

PROTOCOLS FOR ALL BUSINESSES:

1. Require face coverings for employees and recommend them for clients/customers at all times.
2. Conduct daily health assessments by employers and employees (self-evaluation) to determine if “fit for duty.”
3. Maintain good hygiene at all times – hand washing and social distancing.
4. Clean and sanitize workplaces throughout workday and at the close of business or between shifts.

Find industry-specific required criteria at Coronavirus.Ohio.Gov/ResponsibleRestartOhio

TAKE THE FOLLOWING ACTIONS WHEN A COVID-19 INFECTION IS IDENTIFIED:

- ✅ Immediately report employee or customer infections to the local health district.
- ✅ Work with local health department to identify potentially exposed individuals to help facilitate appropriate communication/contact tracing.
- ✅ Shutdown shop/floor for deep sanitation if possible.
- ✅ Professionally clean and sanitize site/location.
- ✅ Reopen in consultation with the local health department.

**Coronavirus Disease 2019**

**COVID-19 FAQs**

**Cloth masks or face coverings in the workplace**

**Q:** Who is required to wear a cloth mask or face covering?

**A:** The requirement to wear cloth face coverings applies to employers and employees at Ohio workplaces. Businesses in the manufacturing, distribution, and construction industries are authorized to open May 4; general office environments are authorized to open May 4; and consumer, retail, and service locations are authorized to open May 12. For additional information, visit the Responsible RestartOhio page at [coronavirus.ohio.gov](http://coronavirus.ohio.gov).

**Q:** Are there exceptions?

**A:** Yes. Employers and employees are not required to wear face coverings if it is not advised due to health reasons, against documented industry best practices, prohibited for a specific position by law or regulation, or a violation of a company’s safety policy. A face covering also is not required if an employee is working alone in an enclosed workspace or if there is a practical reason one cannot be worn. If any of these exceptions apply, written justification must be provided upon request.

**Q:** What else should I do to protect myself if I go to work?

**A:** Whenever possible stay at least 6 feet from other people. Wash your hands often, try not to touch your face, and frequently disinfect work areas and high-touch items in your workplace with disinfecting cleanser. Don’t share work materials or equipment, especially equipment used near the face. Don’t congregate with others in breakrooms or other areas. Avoid public or shared transportation if possible. Monitor yourself for [COVID-19 symptoms](https://www.coronavirus.ohio.gov/) and stay home if you experience any or otherwise feel sick.

**Q:** Why aren’t face coverings required for customers, clients, and other visitors or guests?

**A:** Face coverings are strongly recommended for people who can safely wear them. The decision to exempt customers from the requirement was made to protect Ohioans who cannot wear face coverings, such as people who have severe asthma or breathing issues, hearing aids, autism, post-traumatic stress disorder, or claustrophobia. **In addition, face coverings should NEVER be worn by or placed on people who are younger than 2, have difficulty breathing, or are unconscious, incapacitated, or otherwise unable to remove them without assistance.**

**Q:** Why should I wear a face covering?

**A:** Many people with COVID-19 have no symptoms, so the Centers for Disease Control and Prevention...
advises that Americans wear cloth face coverings as a possible way to protect one another from infection. It is important to note that face coverings are not a substitute for other prevention efforts, such as hand-washing and social distancing. Continue to stay 6 feet from others whenever possible, to clean hands frequently, and to follow the other prevention methods in the below graphic.

**Q:** What is the proper way to wear a face covering?

**A:** Use a face covering that fits snugly but comfortably and allows for breathing without restriction. Wear horizontally, covering nose, mouth, and chin at all times, and secure behind the head with ties or ear loops. Wash your hands before putting the face covering on and immediately after removing it, and don’t touch your eyes, nose or mouth when taking it off. Routinely launder and dry the covering. Do not wear when wet.

**Q:** Where can I get a face covering?

**A:** You can make your own face covering with multiple layers of a fabric that does not damage or lose shape when machine laundered and dried. You also can support small businesses selling fabric face coverings at a reasonable price — but watch out for scammers offering high-priced or so-called superior face coverings. Instructions for making your own sewn or no-sew face covering can be found [here](https://coronavirus.ohio.gov). *Do not use medical masks, which must be reserved for healthcare workers and first responders.*

For additional information, visit [coronavirus.ohio.gov](https://coronavirus.ohio.gov).

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

Your mental health is just as important as your physical health. If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available 24 hours a day, seven days a week. Call the COVID-19 CareLine at 1-800-720-9616.
Protect yourself and others from COVID-19 by taking these precautions.

For additional information call 1-833-4-ASK-ODH or visit coronavirus.ohio.gov.
General Resource Information

Ohio Department of Health Responsible Restart Ohio Information
   o https://coronavirus.ohio.gov/wps/portal/gov/covid-19/responsible-restart-ohio/

Personal Protective Equipment (PPE)

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<td>Can sterilize N95 Respirator Masks</td>
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<td>The ECO-Drain System</td>
<td>1-800-923-7099</td>
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<td>Masks and Sanitizer</td>
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Cloth Face Mask Donation and Distribution Locations in Defiance County
- The Defiance Dream Center
  o 1935 East Second Street Defiance, Ohio 43512
  o Call 419-789-4122
- Lifeline Connect Church
  o 104 Fountain Street Hicksville, Ohio 43526
  o Call or text Pastor Steve Eyers at 260-229-0998 before arriving

Cleaning and Disinfecting
- EPA Approved Products:

Additional Resources
- Defiance County Resources: Call 1-800-468-HELP (4357) or www.defianceinfo.com
- Coronavirus (COVID-19) Questions
  o 1-833-4-ASK-ODH (1-833-427-5634) or www.coronavirus.ohio.gov
- Small Business Help
  o Lisa Becher, Business Advisor, Small Business Development Center
    Phone: 419-267-1361
    Email: nwohiosbdc@gmail.com
Director’s Order that Reopens Hair Salons, Day Spas, Nail Salons, Barber Shops, Tattoo Parlors, Body Piercing Locations and Tanning Facilities, with Exceptions

I, Amy Acton, MD, MPH, Director of the Ohio Department of Health (ODH), pursuant to the authority granted to me in R.C. 3701.13 to “make special orders…for preventing the spread of contagious or infectious diseases” Order the following to prevent the spread of COVID-19 into the State of Ohio:

1. Preamble: The sacrifices and incredible efforts that Ohioans have undertaken, make it possible to begin to lift the mandatory requirements and restrictions that were needed during the initial phase of the COVID-19 Pandemic. The adjustment of these orders is able to proceed based upon the facts and the science existing at this time in Ohio, however if the situation continues to improve, then more restrictions will be lifted, and if the situation deteriorates additional targeted restrictions will need to be made. While government can set the baseline, it should be understood that these orders set forth the minimum acts that must be taken and if people do more than the minimum to act safely, it will benefit everyone.

2. Hair Salons, Day Spas, Nail Salons, Barber Shops, Tattoo Parlors, Body Piercing locations and Tanning facilities to reopen. All hair salons, day spas (including relaxation massages), nail salons, barber shops, tattoo parlors, body piercing locations (except that nose and oral piercings are prohibited during the pendency of this Order) tanning facilities, and other like businesses and operations licensed by the Ohio State Cosmetology and Barber Board and local boards of health in the State are permitted to reopen for full service within the State so long as all workplace safety standards are met. These businesses and operations are encouraged to reopen. Businesses and operations shall continue to comply with Social Distancing Requirements as defined in this Order, including by maintaining six-foot social distancing for both employees and members of the public when possible, including, but not limited to, when any customers are standing in line.

3. Massage Therapy Cosmetic Therapy, and Acupuncture locations. Massage therapy, cosmetic therapy, and acupuncture locations that employ individuals licensed by Ohio State Medical Board are permitted to reopen for full service within the State so long as all guidance issued by the Medical Board that specifically addresses the requirements for these businesses to reopen is followed.

4. Elderly people and those who are vulnerable as a result of illness should take additional precautions. People at high risk of severe illness from COVID-19, including elderly people and those who are sick, are urged to stay in their residence to the extent possible except as necessary to seek medical care. According to CDC, those at high-risk for severe illness from COVID-19 include people who are sixty-five years or older and people of all ages with underlying medical conditions, particularly if not well controlled, including:

   a. People with chronic lung disease or moderate to severe asthma;
b. People who have serious heart conditions;

c. People who are immune compromised;

d. People with severe obesity (body mass index [BMI] of 40 or higher);

e. People with diabetes;

f. People with chronic kidney disease undergoing dialysis; and

g. People with liver disease.

5. **Facial Coverings (Masks).** Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations. Businesses must require all employees to wear facial coverings, except for one of the following reasons:

   a. Facial coverings in the work setting are prohibited by law or regulation;

   b. Facial coverings are in violation of documented industry standards;

   c. Facial coverings are not advisable for health reasons;

   d. Facial coverings are in violation of the business’s documented safety policies;

   e. Facial coverings are not required when the employee works alone in an assigned work area; or

   f. There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At a minimum, facial coverings (masks) should be cloth/fabric and cover an individual’s nose, mouth, and chin.

6. **Prior Director of Health Order.** The Director of Health Order signed March 19, 2020 that closed hair salons, day spas, nail salons, barber shops, tanning facilities, tattoo parlors, body piercing locations, and massage therapy locations in the State is rescinded effective at 12:01 a.m. on May 15, 2020.

7. **Social Distancing Requirements.** For purposes of this Order, Social Distancing Requirements includes maintaining at least six-foot social distancing from other individuals, washing hands with soap and water for at least twenty seconds as frequently as possible or using hand sanitizer, covering coughs or sneezes (into the sleeve or elbow, not hands), regularly cleaning high-touch surfaces, and not shaking hands.

   a. **Required measures.** Businesses and Operations must take proactive measures to ensure compliance with Social Distancing Requirements, including where possible:

      i. **Designate six-foot distances.** Designating with signage, tape, or by other means six-foot spacing for employees and customers in line to maintain appropriate distance;

      ii. **Hand sanitizer and sanitizing products.** Having hand sanitizer and sanitizing products readily available for employees and customers;

      iii. **Separate operating hours for vulnerable populations.** Implementing separate operating hours for elderly and vulnerable customers when possible; and

      iv. **Online and remote access.** Posting online whether a facility is open and how best to reach the facility and continue services by phone or remotely.
8. **Enforcement.** This Order may be enforced by State and local law enforcement to the extent set forth in Ohio law. Specifically, pursuant to R.C 3701.352 “[n]o person shall violate any rule the director of health or department of health adopts or any order the director or department of health issues under this chapter to prevent a threat to the public caused by a pandemic, epidemic, or bioterrorism event.” R.C. 3701.56 provides that “[b]oards of health of a general or city health district, health authorities and officials, officers of state institutions, police officers, sheriffs, constables, and other officers and employees of the state or any county, city, or township, shall enforce quarantine and isolation orders, and the rules the department of health adopts.” To the extent any public official enforcing this Order has questions regarding what services are prohibited under this Order, the Director of Health hereby delegates to local health departments the authority to answer questions in writing and consistent with this Order, but does not require local health departments to provide advisory opinions to nongovernmental entities.

9. **Penalty.** A violation of R.C. 3701.352 is guilty of a misdemeanor of the second degree, which can include a fine of not more than $750 or not more than 90 days in jail, or both.

10. **General COVID-19 Information and Checklist for Businesses/Employers.** Business and employers are to take the following actions:

    a. Strongly encourage as many employees as possible to work from home by implementing policies in areas such as teleworking and video conferencing, subject to the discretion of the employer;

    b. Actively encourage sick employees to stay home until they are free of fever (without the use of medication) for at least 72 hours (three full days) AND symptoms have improved for at least 72 hours AND at least seven days have passed since symptoms first began. Do not require a healthcare provider’s note to validate the illness or return to work of employees sick with acute respiratory illness; healthcare provider offices and medical facilities may be extremely busy and not able to provide such documentation in a timely way;

    c. Ensure that your sick leave policies are up to date, flexible, and non-punitive to allow sick employees to stay home to care for themselves, children, or other family members. Consider encouraging employees to do a self-assessment each day to check if they have any COVID-19 symptoms (fever, cough, or shortness of breath);

    d. Separate employees who appear to have acute respiratory illness symptoms from other employees and send them home immediately. Restrict their access to the business until they have recovered;

    e. Reinforce key messages — stay home when sick, use cough and sneeze etiquette, and practice hand hygiene — to all employees, and place posters in areas where they are most likely to be seen. Provide protection supplies such as soap and water, hand sanitizer, tissues, and no-touch disposal receptacles for use by employees;

    f. Frequently perform enhanced environmental cleaning of commonly touched surfaces, such as workstations, countertops, railings, door handles, and doorknobs. Use the cleaning agents that are usually used in these areas and follow the directions on the label. Provide disposable wipes so that commonly used surfaces can be wiped down by employees before each use; and
g. Be prepared to change business practices if needed to maintain critical operations (e.g., identify alternative suppliers, prioritize customers, or temporarily suspend some of your operations).

h. Comply with all applicable guidance from the U.S. Centers for Disease Control and Prevention and the Ohio Department of Health regarding social distancing.

11. Sector Specific COVID-19 Information and Checklist for Businesses/Employers Covered by this Order. Businesses and employers, whether currently open or reopening, are to take the following actions:

a. Employees:

   i. Where possible, ensure a minimum of 6 feet distance between workers and where not possible, utilize barriers and increase the frequency of surface cleaning, handwashing, sanitizing and monitor compliance. When necessary, the distance between the employee and customer may be less than 6 feet;
   
   ii. Face coverings (per CDC guidelines) must be worn at all times unless exceptions apply, see Section 5 of this Order for guidance;
   
   iii. Where possible, gloves must be worn at all times and disposed of between tasks in accordance with CDC glove removal guidance and where not possible, wash hands in between tasks in accordance with CDC handwashing guidance;
   
   iv. Dispose of single-use materials between customers;
   
   v. Employees must perform a daily symptom assessment that should include taking temperature with a thermometer, monitoring for fever and watching for coughing or trouble breathing;
   
   vi. Require employees to stay at home if symptomatic and perform daily symptom assessment before returning to work;
   
   vii. Require regular handwashing (soap and water for at least 20 seconds) between each customer or more often as necessary;
   
   viii. Require hand sanitizers in high-contact locations;
   
   ix. Require that high-touch items be cleaned after each use;
   
   x. Maintain accurate appointment and walk-in records including date and time of service, name of customer, and contact information to assist in contact tracing;
   
   xi. Immediately isolate and seek medical care for any individual who develops symptoms while at work;
   
   xii. Contact the local health department about suspected cases or exposures;
   
   xiii. After learning of a suspected case or exposure, if possible shut down the area for deep sanitation;
   
   xiv. It is recommended that businesses work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications;
   
   xv. It is recommended that once testing is readily available, test all suspected infections or exposures;
   
   xvi. It is recommended that following positive testing, contact local health department to initiate appropriate care and tracing;
   
   xvii. It is recommended that employees be grouped by shift to reduce exposure;
   
   xviii. It is recommended that, when possible, employees wear eye protection when providing services in close proximity to customers; and
xix. It is recommended that employees launder work clothing daily and shower immediately upon returning home from the establishment.

b. Customers and Guests

i. Where possible, ensure minimum of 6 feet between parties waiting and when dining, and where not possible, then utilize barriers and other protective devices;

ii. Ask customers and guests not to enter if symptomatic;

iii. Specify hours for at-risk populations, see Section 4 of this Order;

iv. Stagger the entry of customers and guests;

v. Only permit customers in the establishment for their service, unless customer must be accompanied by a caregiver;

vi. It is recommended that customers and guests wear face coverings at all times;

vii. It is recommended that health questions for symptoms be posted at the entrance and follow current guidelines of the CDC and ODH;

viii. It is recommended that, if possible, provide face coverings to customers and guests upon entry;

ix. It is recommended that, where possible, accept customers by appointment only;

x. It is recommended that, where possible, increase availability for curbside pickup;

xi. It is recommended that, where possible, return policies be suspended;

xii. It is recommended that, where possible, schedule appointments with adequate time in between appointments to reduce the number of customers in the establishment; and

xiii. It is recommended that, where possible, have customers wait outside in their vehicle or, if not possible, at the entrance of the business with at least six feet between customers until their scheduled appointment.

c. Physical spaces

i. Where possible, ensure a minimum of 6 feet distance between workers and where not possible, utilize barriers and increase the frequency of surface cleaning, handwashing, sanitizing and monitor compliance. When necessary, the distance between the employee and customer may be less than 6 feet;

ii. Post social distancing signage and disinfect high-contact surfaces hourly;

iii. Clean merchandise before stocking if possible;

iv. Provide approved hand cleansing/sanitizing methods in common areas;

v. Establish maximum capacity;

vi. Discontinue all self-service refreshments;

vii. Discontinue client use of product testers and switch to employee-only product handling;

viii. Clean chairs and equipment before and after each use;

ix. Discard magazines and other non-essential items in the waiting area that cannot be disinfected;

x. It is recommended that, if possible, close the establishment once a week for deep cleaning;
xi. It is recommended that, if possible, the available checkout space be maximized to promote social distancing (example: space customer lines with floor markers, use alternate registers);

xii. It is recommended that, if possible, use contact-less payments;

xiii. It is recommended that, where possible, increase capacity for delivery and curbside pickup; and

xiv. It is recommended that post visible and appropriate signage to communicate to the customer that thorough sanitation procedures are in place, and that service will not be provided to customers exhibiting symptoms of COVID-19. Signage to be created, in consultation with the Ohio Department of Health, and distributed to licensees by the Ohio State Cosmetology and Barber Board.

12. Duration. This Order shall be effective at 12:01 a.m. on May 15, 2020 and remains in full force and effect until 11:59 p.m. on July 1, 2020, unless the Director of the Ohio Department of Health rescinds or modifies this Order at a sooner time and date.

COVID-19 is a respiratory disease that can result in serious illness or death, is caused by the SARS-CoV-2 virus, which is a new strain of coronavirus that had not been previously identified in humans and can easily spread from person to person. The virus is spread between individuals who are in close contact with each other (within about six feet) through respiratory droplets produced when an infected person coughs or sneezes. It may be possible that individuals can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose or eyes.

On January 23, 2020, the Ohio Department of Health issued a Director’s Journal Entry making COVID-19 a Class A reportable disease in Ohio.

On January 28, 2020, the Ohio Department of Health hosted the first statewide call with local health departments and healthcare providers regarding COVID-19.

On January 30, 2020, the International Health Regulations Emergency Committee of the World Health Organization declared the outbreak of COVID-19 a public health emergency of international concern.

On January 31, 2020, Health and Human Services Secretary, Alex M. Azar II, declared a public health emergency for the United States to aid the nation’s healthcare community in responding to COVID-19.

On February 1, 2020, the Ohio Department of Health issued a statewide Health Alert Network to provide local health departments and healthcare providers with updated guidance for COVID-19 and revised Person Under Investigation (PUI) criteria.

On February 3, 2020, the Ohio Department of Health trained over 140 personnel to staff a call center for COVID-19, in the event it was needed.

On February 5, 2020, the Ohio Department of Health updated all agency assistant directors and chiefs of staff on COVID-19 preparedness and status during the Governor’s cabinet meeting.
On February 7, 2020, the Ohio Department of Health and the Ohio Emergency Management Agency met to conduct advance planning for COVID-19.

On February 13, 2020, the Ohio Department of Health conducted a Pandemic Tabletop Exercise with State agencies to review responsive actions should there be a pandemic in Ohio.

On February 14, 2020, the Ohio Department of Health held a conference call with health professionals across the state. The purpose of the call was to inform and engage the healthcare community in Ohio. Presentations were provided by the Department of Health, Hamilton County Public Health, and the Ohio State University.

On February 27, 2020, the Ohio Department of Health and the Ohio Emergency Management Agency briefed the directors of State agencies during the Governor’s cabinet meeting regarding preparedness and the potential activation of the Emergency Operations Center.

On February 28, 2020, the "Governor DeWine, Health Director Update COVID-19 Prevention and Preparedness Plan" was sent to a broad range of associations representing healthcare, dental, long-term care, K-12 schools, colleges and universities, business, public transit, faith-based organizations, non-profit organizations, and local governments.

On March 2, 2020, the Ohio Department of Health activated a Joint Information Center to coordinate COVID-19 communications.

On March 5, 2020, the Ohio Department of Health hosted the Governor’s Summit on COVID-19 Preparedness, a meeting with the Governor, cabinet agency directors, local health department commissioners, and their staff.

On March 6, 2020, the Ohio Department of Health opened a call center to answer questions from the public regarding COVID-19.

On March 9, 2020, testing by the Department of Health confirmed that three (3) patients were positive for COVID-19 in the State of Ohio. This confirms the presence of a potentially dangerous condition which may affect the health, safety and welfare of citizens of Ohio.

On March 9, 2020, the Ohio Emergency Management Agency activated the Emergency Operations Center.

On March 9, 2020, the Governor Declared a State of Emergency in Executive Order 2020-01D.

On March 11, 2020, the head of the World Health Organization declared COVID-19 a pandemic.

On March 11, 2020, testing by the Ohio Department of Health confirmed that one (1) more patient was positive for COVID-19 in the State of Ohio.
On March 11, 2020, the Ohio Departments of Health and Veterans Services issued a Joint Directors’ Order to limit access to Ohio nursing homes and similar facilities.

On March 15, 2020, the Ohio Department of Health issued a Director’s Order to limit access to Ohio’s jails and detention facilities.

On March 15, 2020, the Ohio Department of Health issued a Director’s Order to limit the sale of food and beverages, liquor, beer and wine to carry-out and delivery only.

On March 15, 2020, the CDC issued Interim Guidance for mass gatherings or large community events, stating that such events that consist of 50 or more people should be cancelled or postponed.

On March 16, 2020 the Ohio Department of Health issued a Director’s Order closing polling locations for the March 17, 2020 primary election.

On March 17, 2020 the Ohio Department of Health issued a Director’s Order for the management of non-essential surgeries and procedures throughout Ohio.

On March 17, 2020 the Ohio Department of Health issued an Amended Director’s Order to limit and/or prohibit mass gatherings and the closure of venues in the State of Ohio.

On March 19, 2020, the Ohio Department of Health issued a Director’s Order closing hair salons, nail salons, barber shops, tattoo parlors, body piercing locations, and massage therapy locations.

On March 21, 2020, the Ohio Department of Health issued a Director’s Order closing older adult day care services and senior centers.

On March 21, 2020, the Ohio Department of Health issued a Director’s Order closing family entertainment centers and internet cafes.

On March 22, 2020, the Ohio Department of Health issued a Director’s Order that all persons are to stay at home unless engaged in essential work or activity.

On March 24, 2020, the Ohio Department of Health issued a Director’s Order that closed facilities providing child care services.

On March 30, 2020, the Ohio Department of Health issued an Amended Director’s Order that closed all K-12 schools in the State of Ohio.

On April 2, 2020, the Ohio Department of Health issued an Amended Director’s Order that all persons are to stay at home unless engaged in essential work or activity.

On April 30, 2020, the Ohio Department of Health issued the Stay Safe Ohio Order that reopened businesses, with exceptions, and continued a stay healthy and safe at home order.
Multiple areas of the United States are experiencing “community spread” of the virus that causes COVID-19. Community spread, defined as the transmission of an illness for which the source is unknown, means that isolation of known areas of infection is no longer enough to control spread.

The CDC reports that people are most contagious when they are most symptomatic (the sickest) however some spread might be possible before people show symptoms although that is not the main way the virus spreads.

Mass gatherings (10 or more persons) increase the risk of community transmission of the virus COVID-19.

Accordingly, to avoid an imminent threat with a high probability of widespread exposure to COVID-19 with a significant risk of substantial harm to a large number of people in the general population, including the elderly and people with weakened immune systems and chronic medical conditions, I hereby ORDER that hair salons, day spas (including relaxation massages), nail salons, barber shops, tattoo parlors, body piercing locations (except that nose and oral piercings are prohibited during the pendency of this Order) tanning facilities may reopen as set forth in this Order. This Order shall remain in full force and effect until 11:59 p.m. on July 1, 2020, unless the Director of the Ohio Department of Health rescinds or modifies this Order at a sooner time and date. To the extent any public official enforcing this Order has questions regarding what services are prohibited under this Order, the Director of Health hereby delegates to local health departments the authority to answer questions in writing and consistent with this Order.

____________________________    May 14, 2020
Amy Acton, MD, MPH
Director of Health